

GE Power Grid Solutions, LLC Instrument Transformers, LLC

To: Our Valued Customers, Authorized Sales Channels, Sales Managers and Commercial Managers

Subject: Physical Inventory, Remaining Holidays and Planned Facility Shutdown

This letter is to inform you of the upcoming calendar days that GE's instrument transformer facility in Clearwater, FL, USA will be closed. In addition to our standard holidays, we will be performing a Physical Inventory (PI) and a planned shutdown as per schedule below:

Shutdown PI: Holiday: Holiday: Facility Shutdown: Holiday: October 2nd - 6th November 23rd and 24th December 25th - 27th December 28th and 29th January 1st

There will be no manufacturing and/or shipments during these dates of the products mentioned below.

However, all other support functions such as pre-sales and post-sales support will continue as usual (except for the standard holidays).

All products currently manufactured in Clearwater, FL, USA:

- > Current Transformers, Voltage (Potential) Transformers, Control Power Transformers
- Industrial Control Rotary Switches
- Test Switches
- > Phase Voltage Monitors, Ground Fault Monitor Systems
- Lockout Relays
- Current & Voltage Transducers
- Open Circuit Protectors
- Capacitor Trip Devices

We are committed to working with you and ensure minimal impact and service interruptions to you.

If you have any questions or concerns, or if you just require additional assistance, please reach out to your local GE representative or contact our customer service team.

Sales Support (Americas, Asia/Pacific, India) Tel: 905-927-7070 or 800-547-8629 Select option 1 for sales then option 2 Fax: 905-927-5455 <u>sales.gridsolutions@ge.com</u> Electric Utility Sales Support (US/Can) Tel: 704-561-5733 or 877-457-2190 or direct line to assigned Sales Specialist <u>utility.requests@ge.com</u>

We apologize for any inconvenience this may cause your organization.